## Analysis Report of Parent's Feedback-2019-2020

Parent's feedback plays a significant role in progressive development and required quality enhancement in teaching and learning process. Total 1171 parents have given their feedbacks on the selected parameters of feedback during the session 2019-20. The responses obtained through the online feedback questionnaire have been analysed qualitatively and quantitatively in terms of percentages.

Out of total 1171 responses 1159 gave their feedback regarding the ambience of the college, 40.7% parents find it good, 31.3% parents are of the view that it is very good, 21.5% said excellent and 5.7% ranked average and 0.8% considered college below average.

Regarding the conduciveness of the college environment for overall development of the wards the 1155 responses were obtained. 37.4 % parents observed it very Good and 36.2% find good, 19.1% said excellent, 6.5% set it average and 0.8 % below average.

On the parameter of efficiency of the college in providing enough exposure, feedback is found as follows; Good 36.8%, very good 33.3%, excellent 16.5%, average 11.1% and below average 2.3%. Total 1155 parents have responded to this parameter.

Based on satisfaction of wards with the hostel facilities, 1101 responses were as follows; Good 33.7%, very good 32.4%, excellent 18.2% and average 11.4% and below average 4.4%.

Regarding the level of college in providing congenial environment for the students to discuss their problems out of total 1150 responses, 35% levelled college as very good, 30.9% good, 23.9% excellent 7.7% average and 2.4% below average.

The approach of authorities to be easily approachable to students regarding any matter assessment was filled by 1148 persons. The assessment is as follows; Good 36.5%, very good 35.5%, excellent 17.6% and Average 7.2 % and below average 3.2 %

1151 responses on the communication mechanism to communicate with parents regarding the performance of their ward are analysed as follows; Good 34.5%, very good 32.4%, excellent 18.2% and average 12% below average 3 %.

Total 592 written responses are obtained on the parameter of any special reason for selecting MLSM College for their wards. The following reasons are extracted out of them. This institution is better than others being the best in Himachal Pradesh having excellent faculty, friendly environment and good educational facilities. The college provides best opportunities in academic, professional and extra-curricular fields for overall development and carrier orientation of students. The college has a perfect stock of books in library and well equipped laboratory facilities.

On the second subjective question 478 subjective responses were obtained regarding the suggestions that how this institution can help its students even more. The following suggestions were given by parents. The College must adopt modern teaching methods and technology like ICT facilities equipped with advanced digital skills of teaching. The class room teaching must be made practical, analytical, rhetorical, effective and skilful in all respects. To increase employability and job opportunities, professional learning, industrial trainings, internships, campus placements must be organized regularly. Emphasizing on the fact that research is crucial for the development of any institute parents suggested that college

needs to invest a lot in research area. For effective research there is important need of collaborations with various institutes and industries. Also seminars, conferences, workshops etc. are necessary in routine curriculum to promote the research.

There is a dire need to build mental health, moral character, social responsibilities and discipline in students. For this college must start motivational lectures, yoga sessions, guidance & counselling and discussion sessions to interact with students. The good infrastructure, better transportation facilities, hostel facilities and facility for extra classes are required. The college fees should be reduced and more scholarships must be provided to needful students. The college must strengthen communication mechanism and regular feedback processes. The parent teacher meeting must be held twice a year.

## Suggestions from parent's feedback

In this case 388 written responses were collected from parents. The parents are satisfied with teaching facility, overall development of their ward, good results and good administration. Still some suggestions given by the parents are noteworthy. Keep the campus clean and outsiders trespassing must be restricted in campus. The no drugs, no drinks and slow driving guidelines must be highlighted to aware and protect students. The strict action should be taken against those who violate traffic rules and create indiscipline. The competitive exams preparation should be provided to students according to their courses and the house test reports and overall performance reports must be sent to the parents regularly.

Convener

Feed Back Governing Council

Coordinator

**IQAC** 

Principal cum Secretary

Managing Committee